

Syllabus for the Ph.D. Entrance Examination Hospitality

(Research Methodology Paper)

Unit 1: Foundations of Research

- 1. Meaning, characteristics, and purpose of research
- 2. Types of research: qualitative, quantitative, mixed-methods
- 3. Scope and significance of research in the hospitality domain
- 4. Ethical considerations and academic integrity in research

Unit 2: Research Problem, Objectives & Hypotheses

- 1. Identification and formulation of research problems
- 2. Setting research objectives and developing research questions
- 3. Definition, types, and importance of hypotheses
- 4. Formulation and testing of hypotheses in hospitality studies

Unit 3: Literature Review

- 1. Purpose, process, and components of literature review
- 2. Sources of literature: journals, books, databases, industry reports
- 3. Conducting systematic and thematic reviews
- 4. Developing conceptual frameworks and identifying research gaps

Unit 4: Research Design

- 1. Meaning and components of research design
- 2. Exploratory, descriptive, and causal research designs
- 3. Sampling theory: population, sample, sampling frame
- 4. Probability and non-probability sampling methods

Unit 5: Data Collection Methods

- 1. Primary and secondary data: characteristics and relevance
- 2. Qualitative methods: interviews, focus groups, observations, ethnography
- 3. Quantitative methods: surveys, structured questionnaires, experiments
- 4. Measurement and scaling techniques (nominal, ordinal, interval, ratio)

Unit 6: Research Instruments

- 1. Questionnaire design: structure, wording, layout
- 2. Interview schedules and observational checklists
- 3. Digital tools for data collection
- 4. Validity and reliability of instruments

Unit 7: Data Processing and Statistical Analysis

- 1. Editing, coding, classification, and tabulation
- 2. Descriptive statistics: mean, median, mode, range, variance, SD
- 3. Inferential statistics: correlation, regression, chi-square, t-test, ANOVA
- 4. Statistical applications in hospitality research

Unit 8: Qualitative Data Analysis

- 1. Content analysis and thematic analysis
- 2. Coding procedures
- 3. Triangulation in qualitative research
- 4. Introduction to analysis software (NVivo, ATLAS.ti)

Unit 9: Statistical Software Applications

- 1. Introduction to SPSS: data entry, variable view, analysis output
- 2. Using Microsoft Excel for basic and advanced statistical operations
- 3. Graphical representation of data
- 4. Interpretation of statistical findings

Unit 10: Interpretation and Report Writing

- 1. Meaning and importance of interpretation
- 2. Techniques, precautions, and common challenges
- 3. Report structure: chapters, tables, figures, appendices
- 4. Citation styles (APA/MLA/Chicago), research ethics, and plagiarism avoidance

Unit 11: Research in Hospitality

- 1. Nature and characteristics of hospitality research
- 2. Research areas: service quality, customer satisfaction, F&B studies, HR, marketing
- 3. Trends and emerging topics in hospitality research
- 4. Industry-based research, case studies, and fieldwork approaches

Unit 12: Proposal and Thesis Development

- 1. Components of a research proposal
- 2. Writing introduction, objectives, methodology, and references
- 3. Structure of a thesis
- 4. Presentation of research findings and defense preparation